

## Pre-Bid Queries and Replies for GeM Bid ref: GEM/2021/B/1805229 dated 30/12/2021 for Supply, Installation and Maintenance of LaserJet Printers in Canara Bank with three years' warranty and two years AMC"

Sl. No.	GeM Bid Clause	GeM Bid Clause/Technical Specification	Bidder's Query	Bank's Reply
1	Annexure - 1 Technical Requirements for Laserjet Printers	Print Speed per minute as per ISO/IEC 24734 in (A4) Size - Mono	Print speed should be specified as minimum speed requirement	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
2	Annexure - 1 Technical Requirements for Laserjet Printers	Print Speed per minute as per ISO/IEC 24734 in (A4) - Color	Print speed should be specified as minimum speed requirement.     Contradicts Sl. No. 4	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
3	Annexure - 1 Technical Requirements for Laserjet Printers	Memory (MB)	Please specify minimum Memory requirement	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
4	Annexure - 1 Technical Requirements for Laserjet Printers	Duty Cycle (No of Prints/month)	Please specify minimum duty cycle	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
5	Annexure - 1 Technical Requirements for Laserjet Printers	Hard Disk Capacity (GB)	Please specify	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.



6	Annexure - 1 Technical Requirements for Laserjet Printers	Number of Main Paper Trays	Please specify minimum tray requirement	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
7	Annexure - 1 Technical Requirements for Laserjet Printers	Each Main Paper Tray Capacity	Please specify minimum tray capacity requirement	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
8	Annexure - 1 Technical Requirements for Laserjet Printers	Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19798/2007(E) for Cyan colour (Number of prints)	<ol> <li>Specify minimum cartridge yield.</li> <li>Contradicts to Sl. No. 4 as they specification asked is of color device.</li> <li>Specify if color device is required</li> </ol>	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
9	Annexure - 1 Technical Requirements for Laserjet Printers	Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19798/2007(E) for Yellow colour (Number of prints)	<ol> <li>Specify minimum cartridge yield.</li> <li>Contradicts to Sl. No. 4 as they specification asked is of color device.</li> <li>Specify if color device is required</li> </ol>	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
10	Annexure - 1 Technical Requirements for Laserjet Printers	Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19752/2004(E) for Black (Number of prints)	Specify minimum cartridge yield required.	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
11	Annexure - 1 Technical Requirements for Laserjet Printers	Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology -Cyan	<ol> <li>Specify minimum drum yield.</li> <li>Contradicts to Sl. No. 4 as they specification asked is of color device.</li> <li>Specify if color device is required</li> </ol>	Please refer the Amended Annexure 1 Technical Requirements for Laserjét Printers.





12	Annexure - 1 Technical Requirements for Laserjet Printers	Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Yellow	<ol> <li>Specify minimum drum yield.</li> <li>Contradicts to Sl. No. 4 as they specification asked is of color device.</li> <li>Specify if color device is required</li> </ol>	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
13	Annexure - 1 Technical Requirements for Laserjet Printers	Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Magenta	<ol> <li>Specify minimum drum yield.</li> <li>Contradicts to Sl. No. 4 as they specification asked is of color device.</li> <li>Specify if color device is required</li> </ol>	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.
14	Annexure - 1 Technical Requirements for Laserjet Printers	Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Black	Specify minimum drum yield required.	Please refer the Amended Annexure 1 Technical Requirements for Laserjet Printers.

Date: 20/01/2022 Place: Bengaluru Deputy General Manager

